

Job Description

Senior Analytics Consultant

Location	Wellington
Reporting To	Technical Director
Direct Reports	None
Budget	None
Date	November 2019

Job Overview

This position is a key step up in the career of a SAS Analytics Consultant in Knoware.

This role is a permanent position in Knoware's consultancy team which provides professional consultancy services in the areas of analytics and information management, including data warehouse and business intelligence (BI) to our clients.

The purpose of this position is:

- Design appropriate analytics and BI solutions to meet customer needs
- Implement analytics and BI solutions using SAS and other appropriate technologies
- Provision of analytics, BI or SAS consultancy advice to clients
- Carry out SAS system and coding reviews
- Self-management of allocated projects
- Technical leadership and mentoring of other team members
- Assist the Knoware Executive team in the development and direction of the Analytics and SAS practices within Knoware.

Responsibilities

The Senior Analytics Consultant will do some or all of the following:

- Accurately and thoroughly analyse and understand customer analytics or BI requirements
- Design appropriate analytics and BI solutions to meet customer needs
- Data preparation tasks to prepare data for analytics or reporting, which could be data wrangling or full ETL processing or data integration
- Exploratory Data Analysis

- Implement information delivery capability using a variety of reporting techniques including static reports (HTML, pdf, Excel etc) or self-service solutions. This also includes visualisation outputs
- Is responsible for the production of the required documentation for assigned projects in consultation with the customer
- Other consultancy work as required including marketing, sales support, writing and presenting conference papers, product development (especially for consultancy services) and training for clients in areas of expertise
- Reports any delays (actual or perceived) in the delivery of consulting outcomes to the Reporting Manager or Knoware Executive team as soon as they are identified
- Identify and escalate internally risk/issues to the Knoware Executive team
- Provide recommendations to improve Knoware's methodologies and techniques
- Responsible and accountable for achievement of planned billable hours for each project
- Assumes direct responsibility for ensuring accurate and timely recording of all time.

It is essential that there is good, regular communication with clients to report progress, raise and resolve issues before they become major problems, avoid surprises to the client and to ensure that all options are evaluated before slippage in project timetable or increases in costs are incurred.

At times, often when between engagements, you will be required to work with the Knoware team to assist in enhancing existing service offerings and assisting in developing new offerings appropriate to the market and associated market demand.

Defend, protect and drive the Knoware brand for excellence by contributing towards the well-being and growth of Knoware, and to promote and represent Knoware, its staff and stakeholders in a professional manner at all times.

Experience and Attributes

- Minimum seven (7) years relevant experience
- Minimum four (4) years of SAS in depth experience across a range of SAS applications
- Strong SAS programming expertise including macro
- Data preparation expertise, preferably including DI Studio
- Information delivery capability using a variety of reporting techniques
- Business Intelligence and Data Warehouse understanding
- Well-developed written and oral communication skills including presentation, negotiation, and coaching skills
- Completion of a relevant tertiary Analytics, IT or science qualification
- SAS certification would be advantageous.

About Knoware

The Knowledge Warehouse Limited, trading as "Knoware", is a consultancy company providing professional consultancy services in the specialised areas of analytics and information management. We primarily, but not exclusively, use SAS software toolsets.

We are based in Wellington, New Zealand.

Knoware operates key areas of consultancy specialisation called “practices”. These practices span Knoware’s core business and comprise the:

- SAS Practice
- Analytics Practice including BI, data warehousing, advanced analytics, data science, AI and visualisation
- Data and Information Management Practice
- Education and Mentoring

Additionally, Knoware provides Technical Support across these practices.

Work Environment

Knoware provides a collegial and collaborative environment that promotes and nurtures achievement across all practices. We place an emphasis on continued development of our team and processes to ensure our staff have an effective and efficient environment to work in and the career development, training and tools they need to succeed.