

Job Description

Senior Analytics Consultant

Location	Wellington
Reporting To	Technical Director
Direct Reports	None
Budget	None
Date	November 2021

Job Overview

This senior position is a key step up in the career of an Analytics Consultant at Knoware.

This role is a permanent position in Knoware's consultancy team which provides professional consultancy services in the areas of analytics and information management, including data warehouse and business intelligence (BI) to our clients.

The purpose of this position is:

- Design appropriate analytics and BI solutions to meet customer needs
- Implement analytics and BI solutions
- Provision of analytics, BI consultancy advice to clients
- Carry out system and coding reviews
- Self-management of allocated projects
- Technical leadership and mentoring of other team members
- Assist the Knoware Executive team in the development and direction of all practices within Knoware.

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Responsibilities

The Senior Analytics Consultant will do some or all of the following:

- Accurately and thoroughly analyse and understand customer analytics or BI requirements
- Design appropriate analytics and BI solutions to meet customer needs
- Data preparation tasks to prepare data for analytics or reporting, which could be data wrangling or full ETL processing or data integration
- Exploratory Data Analysis
- Implement information delivery capability using a variety of reporting techniques including static reports (HTML, pdf, Excel etc) or self-service solutions. This also includes visualisation outputs
- Is responsible for the production of the required documentation for assigned projects in consultation with the customer
- Quality assurance of work performed by others
- Other consultancy work as required including marketing, sales support, writing and presenting conference papers, product development (especially for consultancy services) and training for clients in areas of expertise
- Report any delays (actual or perceived) in the delivery of consulting outcomes to the Reporting Manager or Knoware Executive team as soon as they are identified
- Identify and escalate internally risk/issues to the Knoware Executive team
- Provide recommendations to improve Knoware's methodologies and techniques
- Responsible and accountable for achievement of planned billable hours for each project
- Assumes direct responsibility for ensuring accurate and timely recording of all time.

It is essential that there is regular communication with clients to report progress, raise and resolve issues before they become major problems, avoid surprises to the client and to ensure that all options are evaluated before slippage in project timetable or increases in costs are incurred.

There will be times, often between engagements, when you will be required to work with the Knoware team to assist in enhancing existing service offerings and assisting in developing new offerings appropriate to the market and associated market demand.

The Senior Analytics Consultant will also be expected to nurture and drive the Knoware brand for excellence by contributing towards the well-being and growth of Knoware, and to promote and represent Knoware, its staff and stakeholders in a professional manner at all times.

Experience and Attributes

- Minimum seven (7) years relevant experience
- Minimum four (4) years of BI/Analytics in depth experience across a range of applications
- Preference is in SAS applications but not mandatory
- Data preparation expertise
- Information delivery capability using a variety of reporting techniques
- Business Intelligence and Data Warehouse understanding

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- Well-developed written and oral communication skills including presentation, negotiation, and coaching skills
- Completion of a relevant tertiary Analytics, IT or science qualification
- Appropriate certification would be advantageous.

About Knoware - The Knowledge Warehouse

Knoware is one of New Zealand's most accomplished and versatile data and analytics consultancies.

With a heritage stretching back over 25 years Knoware combines unmatched expertise with fresh thinking to apply innovative multiplatform solutions to today's data challenges.

Working at Knoware means joining a highly respected, forward-looking consultancy in full growth mode, where our team of thought leaders and data and analytics practitioners pride themselves on a culture of supportive excellence.

Our impressive portfolio of blue-chip clients and government organisations means you can make an impact with your work at Knoware.

Our unique value proposition

As one of New Zealand's original data and analytics experts Knoware combines unmatched expertise with fresh thinking to apply innovative, multi-platform solutions to today's data challenges.

We are the people experts turn to as their trusted advisors for delivering reliable outcomes.